

Pepper Tree office
883-8084

2260 S Fremont

Ricky Bennett - Maint. Mgr
→ 887-5658 - for Elliott
lodging.

Glenstone & Sunshine -
→ Elliott Lodging ←
1011

Memo

To: Miscellaneous File - 1061 E. Battlefield
From: Gene Pabst *GP*
Date: July 26, 2000
Subject: Sump pump discharge to the curb.

This office received a complaint of water running down the street at 1061 E. Battlefield. I went to that location and found that a sump pump, on the southwest corner of the building, was causing the problem. This location is the Greystone Apartments. This property is managed by Elliot Lodging. I went to their office in the Plaza Towers Building, corner of Glenstone Ave. and Sunshine St., to talk to Ricky Bennett. Mr. Bennett is the head of their maintenance department. Mr. Bennett was not in and I left a message for him to call me. On July 27, 2000 (9:15 A.M.) I called Mr. Bennett to explain the problem to him. He said that the sump pump, in the basement of the apartment building, only runs during periods of wet weather. If they didn't have the sump pump then they would flood out their basement apartments. He told me that he knew he should not place the water into the sanitary sewer because the water would then have to be treated. Mr. Bennett said the pump does not run year round. I told Mr. Bennett that he was discharging the water to the proper location and that it definitely should not go to the sanitary sewer.

Randy Lyman, Pretreatment Coordinator, called Todd Wagner, Storm Water Improvement Engineer, about the problem at 1061 E. Battlefield. After they discussed the problem Randy called Tom Barton, complainant, and told him what our investigation found. Randy explained the situation to him and that we have had complaints about this problem before. Randy also explained that it was previously investigated by Todd Wagner. Randy read Todd's findings, from his investigation (See Attached Complaint Forms) to Mr. Barton. Mr. Barton was not satisfied and was going to call Todd Wagner and then he was going to contact his Councilman.

1061 E. Battlefield

0934065095 CY 09 BK 34
0934-0650-95 BARTON THOMAS

1013

(Complainant)

E BATTLEFIELD

7/26/00 13:25:26
32 65807-5051
PUBLISH: YES

ACCOUNT STATUS 01
SVCS PRES 11 00 00 00 00 00 00
NUMBER SVCS SIGNED FOR 1
SPECIAL HANDLING CODE 21
PREVIOUS CHANGE TYPE 453
TRANSFER AMOUNT \$.00
MAINTENANCE DATE 10/15/97
NO AUTO DISCONNECTS 0
CURRENT ACCOUNT ENTRY
CURRENT AEF DATE 0/0000
CURTAILMENT CODE 3
PHONE 417 889-4186

THIS ACCOUNT HAS A LANDLORD AGREEMENT

INITIAL DATE 10/14/97
NUMBER OF ACTIVE SERVICES 1
AUTOMATIC CONN CODE 1
PENALTY INHIBIT CODE
PREVIOUS CHANGE DATE 12/21/99
TAX CLASS CODE 0
TRANSFER ACCT NO
TAX LOCATION Springfield
TRNSF FNL AMT TO ACCTNO
MAP NUMBER SEI02
TOTAL ACCOUNT ENTRY
S I C
SOCIAL SECURITY NUMBER 514-58-1829
PAGER,MOBILE,MSG. #

ROUTE

F

interoffice MEMORANDUM

To: Gene Pabst

From: Randy Lyman, Pretreatment Coordinator

Subject: Water Discharge

Date: July 26, 2000 (10:27am)

Re: 1061 E. Battlefield, File

CC: Bob Schaefer, Ed Malter, Bill Knuckles, David Duffield, Pretreatment Inspectors



Kevin received a complaint that Jackie Haynes took over the phone regarding a discharge to Battlefield St. Kevin indicated he thinks it may be condensate water running to the storm drainage. Please look at this and determine if it is the same one we worked on several years ago; which was the one we thought they piped a sump pump discharge to an intake to the west, along the parkway. I printed out all I could find from the city complaint database for your information(attached). See if they could redirect this discharge to a better place to eliminate complaints. Let me know and let's discuss. I found nothing in our "files by address".

C:\MyFiles\1061ebattlefield.wpd

TOM BARTON (COMPLAINANT)

889 - 4186

1061 E. Battlefield

1061 E. BATTLEFIELD 62



SERVICE REQUEST SUMMARY FORM

CASE NO: SVC98-01544
Reporting Dept Public Informa
Req Type DRAINAGE

Status CLO
Date reported 03/24/98
Date abated 04/10/1998

Service Information

Site Address: 1000 BLK E BATTLEFIELD

Occupant:

Owner:

Requestor:

GEORGE WOLF
 1061 E. BATTLEFIELD
 SPRINGFIELD, MO
 889-9003

ADDRESS DESCRIPTION:

ADDL PROPERTY INFO:

SITUATION: Apartments on Battlefield Road just west of National, are letting their stormwater run out onto Battlefield Road. Warm water is running down Battlefield Rd., freezing and causing a driving hazard at the driveway of Courtyard Office Center. This was previously turned in (see 96--16796) and was not in violation, is it possible for the downspout to be redirected away from the drive?

Zone Information

Neighborhood Assoc	Health Zone	Parcel#	Council Zone	Inspector
(None)	62	-BATTLEFIELD	4	WAGNER

Activity Information

Action Description	user	user date	start date	due date	done date	Notes
Complaint Received	ESCO	3/24/98	3/24/98	4/24/98		
Route - Public Works	SBOS	5/5/98	3/24/98	4/24/98	4/10/98	
(F) Print SVC	ESCO	3/24/98	3/24/98			
(F) Print SVC	SBOS	3/24/98	3/24/98			
Miscellaneous action	SBOS	3/25/98	3/25/98	3/25/98	4/6/98	TODD WAGNER, PLEASE RESPOND. BOB SCHAEFER
(F) Print SVC	SBOS	3/25/98	3/25/98			
Complaint Closed	ESCO	4/10/98	4/10/98			Informational letter sent to Mr. Wolf explaining the solution to the drainage problem. Stating it would cost \$20,000 - \$30,000 to have this completed and the funds were not available, should they become available it will be put on the list.
(F) Print SVC	ESCO	4/10/98	4/10/98			
(F) Print SVC	SBOS	4/28/98	4/28/98			

Caller Information

Name	Address	Phone1	Phone2	Notes
GEORGE WOLF	1061 E. BATTLEFIELD SPRINGFIELD M	889-9003		

SERVICE REQUEST SUMMARY FORM

CASE NO: SVC96-16796
Reporting Dept Public Informa
Req Type DRAINAGE

Status CLO
Date reported 12/19/96
Date abated 05/19/1997

Service Information

Site Address: 1061 E BATTLEFIELD RD

Occupant:

Owner:

Requestor:

	ELLIOTT, GORDON A 911 PLAZA TOWERS SPRINGFIELD, MO 65804	COURTYARD OFFICE CENTER GEORGE WOLF 1031 EAST BATTLEFIELD RD SPRINGFIELD, MO 65804 889--9003
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ADDRESS DESCRIPTION: 12-23-96, per hjc, there is nothing we can do about this - PW is checking for violation of their codes - our file closed.--

ADDL PROPERTY INFO: Inspect to see if there is a plumbing violation. Running downspouts to the street is not a violation. PW will check also. Owner is Oad Ridge Properties, 1736 E. Sunshine Ste. 1011

SITUATION: Wolf's pager # is 874-6712; office # is 9003

3/24/96: Reported by City Manager's Office. Apartments on Battlefield Road just west of National, are letting their stormwater run out onto Battlefield Road. JS They recently dug a trench from the SW corner of Battlefield Apts.(underneath the downspout) to Battlefield Rd. Warm water is running down Battlefield Rd., freezing and causing a driving hazard at the driveway of Courtyard Office Center.

Zone Information

Neighborhood Asoc	Health Zone	Parcel#	Council Zone	Inspector
(None)	62	881801109108	4	?

Activity Information

Action Description	user	user date	start date	due date	done date	Notes
Complaint Received	JSIM	12/19/96			12/19/96	
Route - Building	HCOO	12/19/96	12/19/96	1/19/97	12/19/97	
Route - Public Works	POPP	6/17/97	12/19/96	1/19/97	5/19/97	BDS will inspect to see if there is a plumbing violation. PW needs to see if there are any violations regarding curb cuts, etc.
(F) Print SVC	HCOO	12/19/96			12/19/96	
Complaint Closed	JSIM	5/19/97			12/23/96	No violations of plumbing code.
Complaint Received	JSIM	3/24/97	2/5/97			Had to change status from Aba to Rec by re-entering complaint received so Public Works would be aware of it through the database. JS
(F) Print Public Works SVC	MBRO	3/5/97	3/5/97			
Route - Public Works	POPP	6/17/97	3/24/97	4/24/97	5/19/97	
(F) Print SVC	JSIM	5/2/97	5/2/97			
Route - Public Works	POPP	6/17/97	5/15/97	6/15/97	5/19/97	Copy to PW through in-house mail. JS
(F) Print SVC	JSIM	5/15/97	5/15/97			
Misc inspection	JSIM	8/4/97	5/19/97			Public Works notified us 5/15/97 that there are no violations regarding curb cuts for this.
Complaint Resolved	JSIM	5/19/97	5/15/97			
Closing Letter	JSIM	8/20/97	8/5/97			Public Works advised us that they did not restrict curb cuts in this area, so cutting curbs and using this as a wa to direct stormwater to the street is acceptable and encouraged. BDS inspected for possible plumbing code violations but found none. Letter returned as insufficient address 8/97.
(F) Print SVC	JSIM	8/13/97	8/13/97			
Route - PIO	ESCO	8/14/97	8/14/97	8/14/97	8/14/97	
(F) Print SVC	ESCO	3/20/98	3/20/98			
(F) Print SVC	SBOS	3/24/98	3/24/98			

Action Description	user	user date	start date	due date	done date	Notes
Miscellaneous action	SBOS	5/5/98	5/5/98	5/5/98		A LETTER WAS SENT TO GEORGE WOLF AS OF MARCH 31, 1998 REGARDING THE DRAINAGE ON BATTLEFIELD. HE STATED THAT A FIELD INSPECTION REVEALED THERE IS WATER PRESENT AND RUNNING ON BATTLEFIELD ROAD. IT APPEARED, DUE TO THE GROUND BEING VERY FLAT ON THE PROPERTY OF BATTLEFIELD APARTMENTS AND ALONG BATTLEFIELD ROAD, THAT IT TAKES A LONG TIME TO RUNOFF TO COMPLETELY DRAIN CAUSING THE ONGOING EXISTENCE OF WATER IN THE BATTLEFIELD ROAD GUTTER AND ACROSS YOUR EAST DRIVEWAY. THE METHOD OF SITE DRAINAGE BEING USED BY THE BATTLEFIELD APARTMENTS IS ACCEPTABLE AND ENCOURAGE IN AREAS SUCH AS THIS THAT HAVE NO UNDERGROUND STORM WATER SYSTEM. THE ULTIMATE SOLUTION TO THE PROBLEM OF CONTINUAL FLOW IN THE STREET IS TO EXTEND THE STORM WATER PIPING THAT CURRENTLY EXISTS NEAR YOUR WEST DRIVEWAY EAST TO NEAR THE BATTLEFIELD APARTMENTS DISCHARGE POINT AND COLLECT THE WATER THERE. THE CITY DOES NOT CURRENTLY HAVE FUNDING FOR SUCH A PROJECT, BUT THIS PROBLEM WILL BE ADDED TO OUR DATABASE OF DRAINAGE PROBLEMS FOR FUTURE CONSIDERATION. TODD WAGNER

Caller Information

Name	Address	Phone1	Phone2	Notes
GEORGE WOLF	1031 EAST BATTLEFIELD RD SPRINGF	889-9003		Mainte. Supervisor Page # 874-671
TERI HACKER				